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Google TRANSLATE & GOOGLE TRIP PLANNER APP

We are excited to announce that Yuba-Sutter Transit's website has just recently been updated to use Google Translate. As a result, virtually all of our website can now be translated into a number of different languages with just a few clicks so people can easily read it in the language most comfortable for them including Spanish, Punjabi, Hindi and many others.

To activate this new translation feature, just click on the "Select Language" box in the top left corner on any website page and then select from the drop down menu of languages to convert the entire website. While a number of essential documents in Spanish translations have long been available from our website, Google Translate now allows the website itself to be viewed in Spanish and many other languages. Please note that the Google Translate tool cannot translate imbedded documents.

While we are extremely excited about Google Translate, did you know that all of our local and Sacramento route, stop and schedule information has long been included in the Google Transit trip planning application? In fact, the Google Trip Planner is available directly from our website for transit trips anywhere in the local urban area; to and from downtown Sacramento; and even beyond.

From our website home page at www.yubasuttertransit.com, the Trip Planner can be directly accessed by either clicking on "Get Directions" in the top right corner or by selecting "Trip Planner" under the "Quick Links" tab. Simply enter your destination and travel time information by either street address, cross street or major landmarks for same day service or many weeks in advance, and Google does the rest! The response will provide several options from which to choose and each will include walking directions to and from the nearest bus stop along with applicable route numbers, transfer information, passenger fare and total travel time.

Please give one or both of these website features a try and let us know what you think!

INPUT STILL BEING SOUGHT ON POSSIBLE SACRAMENTO SCHEDULE CHANGES

SPECIAL NIGHT MEETING SET FOR THURSDAY, FEBRUARY 21ST

It was announced here last month that Yuba-Sutter Transit's Sacramento schedules were being evaluated for potential changes to meet current ridership demands and better position the service for the future. Last adjusted in October 2015, annual Sacramento ridership is since down by 9.8 percent from 2015 to 2018 (though it has been trending upward). As a result, plenty of seats are now available on 18 of our 22 daily schedules, but some are operating at or near their seated capacity so some balancing may be necessary. In addition, worsening downtown traffic conditions have made some schedules unrealistic further justifying adjustments.

Almost 50 comments have been received since this process was announced, but we know that many will reserve comment until after we publish a draft service proposal. This document is now being developed for release by mid-January for formal public comment though early input is still invited. The final draft service proposal will be presented to the Yuba-Sutter Transit Board of Directors for consideration at a special night meeting that has now been set for 7:00 p.m. on Thursday, February 21st in the Yuba County Board of Supervisors Chambers at 915 Eighth Street in Marysville.

For regular updates throughout this process and to receive the draft service plan, make sure that you are registered on our website under "Stay Informed" to receive all Sacramento Service Alerts. Please email info@yubasuttertransit.com or call (530) 634-6880 if you have any questions.



HOLIDAY SERVICE NOTICE

Yuba-Sutter Transit will not be in service and the Administrative Office will be closed on Monday, January 21st in observance of Martin Luther King, Jr. Day.

FINAL REMINDER ALL 2018 DISCOUNT PHOTO I.D. CARDS HAVE NOW EXPIRED

If you have a discount photo identification (ID) card with an expiration date of "12/31/2018", it has expired and must now be replaced. Hundreds of expired cards have yet to be replaced so check yours today! <u>After a one month grace</u> period that will end on January 31st, these expired cards will no longer be accepted as proof of age or disability on any Yuba-Sutter Transit bus.

Discount photo ID cards are now issued on a Connect Card electronic fare card to qualified seniors (age 65 and over), youth (ages 5 - 18) and persons with disabilities as proof of eligibility for any discount fare and for Dial-A-Ride service (if applicable). These cards are valid for up to five years and they are FREE when exchanged for an expiring card.

Photo ID cards are available only at the Yuba-Sutter Transit office at 2100 B Street in Marysville on weekdays from 8:00 a.m. to noon and 1:00 p.m. to 5:00 p.m. Call (530) 634-6880 for more information.

SERVICE NOTES

NO SMOKING WITHIN 20' OF ANY YUBA-SUTTER TRANSIT BUS, STOP, BENCH OR SHELTER – Winter weather tends to push people closer together so please be courteous to fellow passengers and maintain at least a 20' buffer from any bus, bus stop or bus stop shelter.

<u>SEAT ETIQUETTE</u> – Speaking of winter weather, please do not put your wet belongings (or feet) on vacant seats for whatever reason. The next person who sits in that seat (and it might be you) does not want a soggy surprise.

LOST & FOUND – We are not responsible for what you leave behind on the bus, but check with us before you give up on your umbrella, cell phone, sunglasses, etc. Found items are removed from buses at the end of each service day. Non-perishable items are kept for at least 30 days after which time they are subject to donation to a non-profit organization of our choice. So if you think you lost something on the bus, call our Administration Office at (530) 634-6880.

ADMINISTRATIVE OFFICE HOURS – The customer service counter in the Yuba-Sutter Transit Administrative Office at 2100 B Street in Marysville is open weekdays from 8:00 a.m. to Noon and from 1:00 p.m. to 5:00 p.m. It is closed for lunch except by special appointment.

SACRAMENTO COMMUTER E-MAIL LIST – We have a database of about 450 e-mail addresses for service and program updates on our Sacramento Commuter and Midday Express services. If you ride this service and have not received an e-mail from us in a while, then you are probably not on our list. For regular updates, make sure that you are registered on our website under "Stay Informed" to receive future Sacramento Service Alerts.



REPLACEMENT LOCAL FIXED ROUTE BUSES NOW ON ORDER

At their December meeting, the Yuba-Sutter Transit Board of Directors authorized the purchase of heavy-duty local fixed route buses to replace eleven 2008 model medium duty buses. For ease of maintenance and fleet consistency, the new buses will be the same model as the eleven heavy duty buses that we have been operating since 2014 (pictured above).

It normally takes at least 18 months for new buses of this type to be delivered, but due to an unexpected opening in the manufacturer's production schedule all of these buses should be in service by the end of 2019. This purchase will greatly improve the quality of our local fixed route service as the buses that are being replaced have become increasingly unreliable and are no longer supported by their manufacturer.

CONNECT CARD OUTLETS

Connect Cards can be loaded at the following local sales outlets and on the Connect Card website. Cards can hold up to \$360 in cash value and/or passes for up to three months. All sales outlets also sell sheets of twenty \$0.50 tickets for \$10 each. Check with each location for current business hours as they may change without notice.

- Sutter County Library Yuba City (530) 822-7137 [Cash or Check Only]
- Yuba County Library Marysville (530) 749-7380 [Cash, Credit or Debit – Fee Applied for Credit/Debit]
- Yuba College Bookstore Linda (530) 741-6998 [Cash, Check, Credit or Debit]
- Yuba-Sutter Transit Administrative Office Marysville [Cash, Check, Credit or Debit]
- Connect Card Website www.ConnectTransitCard.com [Credit or Debit / Auto-Load]

New full fare Connect Cards are available from any sales outlet, but discount photo ID Connect Cards are only available during normal weekday business hours at the Yuba-Sutter Transit office in Marysville. Call (530) 634-6880 for more information.

> Yuba-Sutter Transit 2100 B Street Marysville, CA 95901 Administration: (530) 634-6880 FAX: (530) 634-6888

Service Information: (530) 742-2877 / TTY 634-6889 Web Site: www.yubasuttertransit.com Connect Card: www.connecttransitcard.com General Information: info@yubasuttertransit.com