

**July 2018** 

# NO LOCAL FIXED ROUTE TRANSFERS WILL BE ISSUED OR ACCEPTED AFTER JUNE

The transition to the Connect Card system will be complete July 2<sup>nd</sup>, the first service day of the month, when local fixed route transfers will no longer be issued or accepted for passengers who pay their fare with cash or tickets. There will be no grace period or exceptions as drivers will no longer be carrying transfers and this change has been well publicized.

Fixed route passengers using a Connect Card loaded with cash value pay for no more than three trips each day through the automatic daily cap provision. The daily cap is a no-risk daily pass equal to three local fixed route cash fares in a single service day and it is available only to Connect Card users since each transaction is tracked by the card. When the three fare limit is reached (\$3.00 for full fare passengers and \$1.50 for discount passengers), no additional fare is deducted beginning with the fourth tap that day. So rather than paying with cash or tickets each time you board, take advantage of the daily cap feature on the Connect Card!

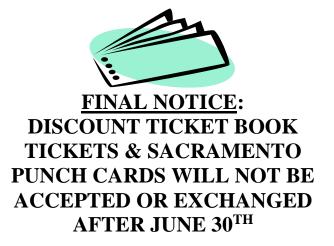
Please note that the daily cap is tracked for the first fare paid with each boarding and does not apply to additional passengers using the same card so everyone needs their own Connect Card. For those who choose to not use the Connect Card system, cash will always be accepted and \$10 ticket sheets will continue to be sold at all sales outlets, but you will pay the full fare every time you board a fixed route bus.

Contact the Yuba-Sutter Transit administrative office at (530) 634-6880 or at info@yubasuttertransit.com if you have any questions.



### **INDEPENDENCE DAY HOLIDAY**

In observance of Independence Day, please note that Yuba-Sutter Transit will not be in operation and the office will be closed on Wednesday, July 4, 2018. All service will operate as scheduled on both the Tuesday before and the Thursday after the holiday. Wishing you and yours a safe and fun-filled holiday!



Sacramento punch cards (\$80 value) and discount ticket book tickets (\$12 value) will not be accepted on the bus after June 30<sup>th</sup>. Anyone still holding either of these fare products, which have not been sold since June 2017, has only until June 30<sup>th</sup> to either use or exchange them for pass product credit on a Connect Card or for \$10 ticket sheets at the original purchase price.

Please contact the Yuba-Sutter Transit administrative office at (530) 634-6880 or at info@yubasuttertransit.com if you have any questions.

### NEW RIDE GUIDE & SERVICE BROCHURES AVAILABLE NOW

#### Connect Card Related Fare Changes & Minor Route/Stop Change in East Marysville

All of Yuba-Sutter Transit's service information materials have been revised to incorporate the Connect Card related fare changes (see related articles) that will become effective July 1<sup>st</sup>. The Ride Guide also includes a minor route change in East Marysville that will result in the elimination of the Route 4A and Route 4B bus stops at Hall and East 19<sup>th</sup> Streets.

The new Ride Guide and all individual service brochures are now available from the Yuba-Sutter Transit office and they will be in all buses by July 2<sup>nd</sup>. The Yuba-Sutter Transit website will be updated and all new bus stop information materials will be in place by early July.

Contact Sandra Anderson (sandra@yubasuttertransit.com) at (530) 634-6880 to request a copy of the new Ride Guide or a service brochure by mail.

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# MONTHLY PASSES NOW ONLY AVAILABLE ELECTRONICALLY

Starting with July, monthly passes are being issued only on a Connect Card. If you want a monthly pass, you now need a Connect Card to purchase one. There is currently no charge for a new general public Connect Card when at least \$5 in fare product (cash or pass) is loaded on the new card. The regular \$5 fee for processing new discount eligibility card applications is also being waived during this transition period. There is a \$5 fee to replace damaged, lost or stolen cards.

General public Connect Cards are available online at www.ConnectTransitCard.com; at any Connect Card sales outlet; or, from the Yuba-Sutter Transit Administrative Office. <u>New or replacement discount photo Connect Card ID</u> cards are only available at the Yuba-Sutter Transit office and only with valid proof of eligibility. While old discount photo ID cards will continue to be accepted until they expire as valid proof of eligibility for discount cash fares, a discount photo ID Connect Card is now needed to purchase any monthly pass or to take advantage of the daily cap. Subject to current requirements, we will also continue to accept other forms of discount fare eligibility verification, but only for cash fares.

For general information or answers to frequently asked questions, visit www.ConnectTransitCard.com or call the Connect Card Customer Service line at (916) 321-2877, Monday – Friday from 8:00 a.m. to 5:00 p.m. For specific Yuba-Sutter Transit fare questions or for more information on how to get a Connect Card discount photo ID card, call (530) 634-6880 or send an email to info@yubasuttertransit.com.



## FESTIVAL TO CLOSE D STREET ON JULY 20<sup>TH</sup> & 21<sup>ST</sup>

The annual Peach Festival in Historic Downtown Marysville will be held on Friday, July  $20^{th}$  and Saturday, July  $21^{st}$  this year. This free event will be held from 4:00 to 10:00 p.m. on Friday and from 10:00 a.m. to 10:00 p.m. on Saturday. As a result, D Street will be closed to vehicle traffic from  $1^{st}$  through 7<sup>th</sup> Streets on both days so Yuba-Sutter Transit will suspend service to two downtown bus stops at D and  $2^{nd}$  and F &  $2^{nd}$  Streets.

Westbound Route 1 buses coming off the E Street Bridge from Linda will turn left at Third Street. Eastbound Route 1 buses will turn right on F Street from Third Street and use the Highway 70 on-ramp to Linda and Yuba College.

Route 4A buses traveling south on B Street will turn right on First Street before using the Highway 70 on-ramp to Linda and the Peach Tree Clinic. Route 4B buses traveling east on Third Street will turn right on F Street before using the Highway 70 on-ramp to Linda and the Peach Tree Clinic. Route 4A buses traveling north on the E Street Bridge into Marysville will turn left on Third Street and left on F Street before rejoining the existing route on First Street. Traveling in the same direction, Route 4B buses returning from Linda will turn left on Third Street and continue west on the existing route to H Street.

As a result, the nearest available bus stops to downtown Marysville on these two days will be at Rideout Hospital on Third Street in both directions for Routes 1 and 4A and at B & Third Streets for Routes 4A and 4B. Call (530) 742-2877 for detour information and check www.marysvillepeachfest.com for more festival information.

### **CONNECT CARD FARE OUTLETS**

Your Connect Cards can be loaded at the following local sales outlets and on the Connect Card website with up to \$360 in cash value and passes for up to three months. While all sales outlets stock \$10 ticket sheets, paper monthly passes are available only from the Yuba-Sutter Transit office and only for June, after which time they will be eliminated entirely. Check with each location for current business hours as they may change without notice.

- Sutter County Library Yuba City (530) 822-7137 [Cash or Check Only]
- Yuba County Library Marysville (530) 749-7380 [Cash, Credit or Debit – Fee Applied for Credit/Debit]
- Yuba College Bookstore Linda (530) 741-6998 [Cash, Check, Credit or Debit]
- Yuba-Sutter Transit Administrative Office Marysville [Cash, Check, Credit or Debit]
- Connect Card Website www.ConnectTransitCard.com [Credit or Debit / Auto-Load]

Please note that personal checks are no longer accepted at the Yuba County Library. Discount photo ID Connect Cards are only available during normal weekday business hours at the Yuba-Sutter Transit office in Marysville. Paper passes and ticket sheets are also available from the same office in person or by mail. Call (530) 634-6880 for more information.

Yuba-Sutter Transit 2100 B Street Marysville, CA 95901 Administration: (530) 634-6880 FAX: (530) 634-6888

Service Information: (530) 742-2877 / TTY 634-6889 Web Site: www.yubasuttertransit.com Connect Card: www.connecttransitcard.com General Information: info@yubasuttertransit.com