

March 2019

Volume 30 – Number 3



# BOK KAI FESTIVAL PARADE SERVICE DETOURS

The 139<sup>th</sup> Bok Kai Festival, celebrating the Year of the Boar, will take place in downtown Marysville on Saturday and Sunday, March 9<sup>th</sup> and 10<sup>th</sup>. The Bok Kai Parade will be held on Saturday with Bomb Day on Sunday.

Yuba-Sutter Transit's local fixed route bus service will be detoured in downtown Marysville on Saturday, March 9<sup>th</sup> for the Bok Kai Parade. The regular downtown bus stops on B, D and F Streets will not be served as Routes 1 and 4 will be detoured away from downtown Marysville due to numerous street closures.

The nearest alternative downtown stops will be at Third & F Streets for both the eastbound Route 1 and counterclockwise Route 4B buses and at the Rideout Regional Medical Center stop on Third Street for both the westbound Route 1 and clockwise Route 4A buses.

Call (530) 742-2877 for more information.



# **CESAR CHAVEZ BIRTHDAY HOLIDAY SERVICE NOTICE**

Yuba-Sutter Transit will not operate any Sacramento service on the Cesar Chavez Birthday Holiday which this year will be observed on Monday, April 1<sup>st</sup>. All other services will operate as scheduled.

Call (530) 634-6880 for more information.



The FREED Center for Independent Living has provided free transportation vouchers for qualified area seniors for use on Yuba-Sutter Transit's Dial-A-Ride service for a number of years. Valid program vouchers now have an expiration date of June 30, 2019. Vouchers with earlier expiration dates are not valid and will not be accepted.

The FREED program provides Senior Transportation Vouchers that can be redeemed on any Dial-A-Ride bus for up to the \$2.00 face value. The vouchers can be used for trips to health care appointments, shopping or other essential services. The vouchers are funded through the Area Agency on Aging and are subject to all Dial-A-Ride age limits and service policies.

Please contact Angie Paras, FREED Senior Transportation Program Coordinator at (530) 742-4474 to sign up for the program and for instructions on how to use the vouchers. Call Yuba-Sutter Transit at (530) 742-2877 for Dial-A-Ride reservations or service information.



#### **ELECTRONIC NEWSLETTER**

If you aren't already, would you like to receive this newsletter electronically? Never miss an issue, save the agency some money and save the environment as well! If you didn't receive this issue by e-mail, you are not on our list.

You can sign up for future newsletters (and other stuff) from the "Stay Informed" tab at www.yubasuttertransit.com (our website) or you can send your name and e-mail address to Amy White at amy@yubasuttertransit.com and ask to be added to the newsletter distribution list.



## SACRAMENTO SERVICE CHANGES APPROVED EFFECTIVE JULY 1, 2019

Following a public hearing that was held during a special night meeting, the Yuba-Sutter Transit Board of Directors has adopted a new Sacramento Commuter and Midday Express service plan that will become effective on Monday, July 1, 2019. Most significantly, the new service plan features the addition of new morning and afternoon Highway 70 schedules and the elimination of one afternoon Highway 99 schedule.

In addition to a number of minor adjustments to account for the above additions and deletions, most of the Sacramento Commuter schedules will experience minor adjustments to reflect current travel times between Marysville/Yuba City and downtown Sacramento as well as within the downtown area. These changes will also include an adjustment that will result in express afternoon service from the Caltrans District 3 office in Marysville to Sacramento.

In addition to approving the new Sacramento service plan, the Board also authorized in a separate action the funding of these improvements with Low Carbon Transit Operations Program (LCTOP) revenue from the State of California greenhouse gas reduction (Cap & Trade) program. As a result, implementation of the related service changes is being delayed until July 1<sup>st</sup> when these funds become available for use.

The adopted Sacramento service plan is now available from a home page link at www.yubasuttertransit.com. New Sacramento service brochures with the July 1<sup>st</sup> changes will not be available until early June. For more information, contact Yuba-Sutter Transit at (530) 634-6880 or at info@yubasuttertransit.com.

## DIAL-A-RIDE "NO SHOWS" COST EVERYONE

A couple of hundred times a month, a Dial-A-Ride bus arrives at an address to pick someone up and, for whatever reason, they are not there. Drivers and passengers all know that the next message from dispatch will be to "mark them a no-show and proceed!" The bus then pulls away with nothing to show for the effort except lost time and productivity.

Every "No Show" wastes time and resources resulting in less actual service being provided. Please be courteous and call to cancel unwanted reservations even if the bus is just moments away from arrival. If more did so it would free up service for others – including you. Don't be a "No Show"!

## \$10 TICKET SHEETS NOW AVAILABLE ONLY FROM THE TRANSIT OFFICE

Since March 1<sup>st</sup>, Yuba-Sutter Transit's \$10 ticket sheets (twenty 50 cent tickets) are only available from the Administrative Office. The new Bel Air Market outlet has never sold ticket sheets and few, if any, were being sold each month at the other Connect Card outlets so this change will reduce the administrative burden on those outlets with little impact on our passengers.

Ticket sheets can still be purchased in person or by mail from the Yuba-Sutter Transit Administrative Office at 2100 B Street in Marysville. The customer service counter is open weekdays from 8:00 a.m. to Noon and from 1:00 p.m. to 5:00 p.m. For more information, contact Yuba-Sutter Transit at (530) 634-6880 or at info@yubasuttertransit.com.



#### **CONNECT CARD OUTLETS**

Connect Cards can be loaded at the following local sales outlets and on the Connect Card website. Cards can hold up to \$360 in cash value and/or passes for up to three months. Check with each location for current business hours as they may change without notice.

- Bel Air Market Yuba City (530) 755-3991 [Cash, Check, Credit or Debit]
- Sutter County Library Yuba City (530) 822-7137 [Cash or Check Only]
- Yuba County Library Marysville (530) 749-7380 [Cash, Credit or Debit – Fee Applied for Credit/Debit]
- Yuba College Bookstore Linda (530) 741-6998 [Cash, Check, Credit or Debit]
- Yuba-Sutter Transit Administrative Office Marysville [Cash, Check, Credit or Debit]
- Connect Card Website www.ConnectTransitCard.com [Credit or Debit / Auto-Load]

New full fare Connect Cards are available from any sales outlet, but new and replacement discount photo ID Connect Cards are only available during normal weekday business hours at the Yuba-Sutter Transit office in Marysville. Call (530) 634-6880 for more information.

> Yuba-Sutter Transit 2100 B Street Marysville, CA 95901 Administration: (530) 634-6880 FAX: (530) 634-6888

Service Information: (530) 742-2877 / TTY 634-6889 Web Site: www.yubasuttertransit.com Connect Card: www.connecttransitcard.com General Information: info@yubasuttertransit.com