



NO TRANSFERS OR PAPER MONTHLY PASSES ISSUED OR ACCEPTED AFTER JUNE 30TH

Transfers vs. Daily Cap

Starting the first service day of July, local fixed route transfers will no longer be issued or accepted to passengers who pay their fare with cash or tickets. Using a Connect Card loaded with cash value, local fixed route passengers will pay for no more than three trips each day through the automatic daily cap provision that is already available with a Connect Card.

The electronic daily cap acts as a no-risk daily pass equal to three local fixed route cash fares in a single service day and it is available only to Connect Card users since each transaction is tracked by the card. When the three fare limit has been reached (\$3.00 for full fare passengers and \$1.50 for discount passengers), no additional fare is deducted beginning with the fourth tap that day. The daily cap is tracked for the first fare paid with each boarding and does not apply to additional passengers using the same card so everyone needs their own Connect Card to take advantage of this feature.

For those who choose to not use the Connect Card system, cash will always be accepted and \$10 ticket sheets will continue to be sold at all sales outlets for the payment of the appropriate fare on all services. However, without a Connect Card, passengers who pay their fares with cash or tickets will pay every time they board the bus without exception starting July 2nd.

Electronic Monthly Passes

Starting with July, all monthly passes will only be issued electronically on a Connect Card. The last paper passes are now being sold only at the Yuba-Sutter Transit office and only for the month of June. If you use monthly passes, you will need to get a Connect Card before July 2nd. There is currently no charge for a new general public Connect Card when at least \$5 in fare product (cash or pass) is loaded on the new card. The regular \$5 fee for processing new discount eligibility card applications is also being waived during this transition period. There is a \$5 fee to replace damaged, lost or stolen cards.

General public Connect Cards are available online at www.ConnectTransitCard.com; at any local sales outlet; or, at the Yuba-Sutter Transit office. New or replacement discount photo Connect Card ID cards are only available at the Yuba-Sutter Transit office and only with valid proof of eligibility. Old discount photo ID cards will continue to be accepted until they expire as valid proof of eligibility for discount cash fares, but a discount photo ID Connect Card will be needed by July 2nd to purchase any monthly pass or to take advantage of the daily cap. Subject to current requirements, we will also continue to accept other forms of discount fare eligibility verification, but only for cash fares.

For general information or answers to frequently asked questions, visit www.ConnectTransitCard.com or call the Connect Card Customer Service line at (916) 321-2877, Monday – Friday from 8:00 a.m. to 5:00 p.m. For specific Yuba-Sutter Transit fare questions or for more information on how to get a Connect Card discount photo ID card, call (530) 634-6880 or send an email to info@yubasuttertransit.com.



SUMMER STROLL TO CLOSE PLUMAS STREET ON JUNE 16TH

The annual Summer Stroll Festival will be held from 2:00 to 9:00 p.m. on Saturday, June 16th in downtown Yuba City! Plumas Street from Colusa Avenue to Bridge Street will be closed at 10:00 a.m. to set up for this free community event.

Due to the early closure, Yuba-Sutter Transit's service will be re-routed from Plumas Street all day on June 16th. Route 1 buses will operate on Olive Street between Colusa Avenue and Forbes Street and Route 2 will operate on Shasta Street between Colusa Avenue and Bridge Street. The Plumas Street bus stops at Church Street and Bridge Street will not be in service during this time nor will the Route 1 bus stops at Forbes and Almond.

For more transit detour information including alternate stop locations, please call our Dispatch Office at (530) 742-2877. For more information regarding the 2018 Summer Stroll, visit www.yubacitydowntown.com.



WHEELCHAIR SECUREMENT & PRIORITY SEATING AREAS

The wheelchair securement and priority seating areas on public transit buses are intended to accommodate passengers with disabilities as required by the Americans with Disabilities Act (ADA) and related federal regulations. These regulations state that when a person with a disability who requires a priority seat or to occupy a wheelchair securement location enters a vehicle, the driver **must** ask certain passengers (see below for specifics) to move from the affected seats in order to allow the person with a disability to occupy that location.

Wheelchair securement and priority seating areas are typically two separate spaces on the bus. Priority seating under the regulations must be the first set of forward-facing seats while the securement area is usually under a bank of side-facing flip-up seats or a combination of side- and/or forward-facing flip-up seats as is the case on some of Yuba-Sutter Transit's local fixed route or commuter buses. Regulation requires that transit personnel ask certain people to move from these areas and those individuals are different depending on whether they are sitting in priority seats or the wheelchair securement area.

For priority seating, the driver must ask non-disabled and non-senior passengers to move if the seat is needed by a person with a disability. For the wheelchair securement area, if that space is needed by a person boarding with a wheelchair, the driver must ask all ambulatory persons to move including seniors and those with disabilities. There are no exceptions as all ambulatory people will be asked to move from the securement area because there are just two places where wheelchairs can be secured in the bus.

It is important to note that while federal regulations require drivers (or other transit personnel) to ask individuals to move, they do not empower them to force someone to move assuming that they would willingly comply out of compassion and basic human kindness. These regulations do, however, allow agencies to establish their own mandatory-move ordinance to lawfully require riders to vacate priority seats and wheelchair securement locations upon request.

In conclusion, all ambulatory passengers no matter their age or disabilities should be prepared to move from wheelchair securement areas as soon as the bus stops for someone who obviously needs to be placed in that location. Please do not wait for the driver to ask (and they will) and, even more importantly, please do not refuse their request thereby forcing the person that needs that space to wait thirty or sixty minutes at the stop for the next bus.

Contact Adam Hansen at adam@yubasuttertransit.com or at (530) 634-6880 for more information.

PUNCH CARDS & DISCOUNT TICKET BOOK TICKETS WILL NOT BE ACCEPTED OR EXCHANGED AFTER JUNE 30TH

Effective July 1st, along with full implementation of the Connect Card electronic fare card system, Sacramento punch cards (\$80 value) and discount ticket book tickets (\$12 value) will no longer be accepted on the bus or exchanged for Connect Card credit. If you still have these retiring fare products which have not been sold since June 2017, you have until June 30th to either use or exchange punch cards or full ticket books for pass products on a Connect Card at the original purchase price.

Please contact the Yuba-Sutter Transit administrative office at (530) 634-6880 or at info@yubasuttertransit.com if you have any questions.

CONNECT CARD FARE OUTLETS

Your Connect Cards can be loaded at the following local sales outlets and on the Connect Card website with up to \$360 in cash value and passes for up to three months. While all sales outlets stock \$10 ticket sheets, paper monthly passes are available only from the Yuba-Sutter Transit office and only for June, after which time they will be eliminated entirely. Check with each location for current business hours as they may change without notice.

- **Sutter County Library – Yuba City – (530) 822-7137**
[Cash or Check Only]
- **Yuba County Library – Marysville – (530) 749-7380**
[Cash, Credit or Debit – Fee Applied for Credit/Debit]
- **Yuba College Bookstore – Linda – (530) 741-6998**
[Cash, Check, Credit or Debit]
- **Yuba-Sutter Transit Administrative Office – Marysville**
[Cash, Check, Credit or Debit]
- **Connect Card Website – www.ConnectTransitCard.com**
[Credit or Debit / Auto-Load]

Please note that personal checks are no longer accepted at the Yuba County Library. Discount photo ID Connect Cards are only available during normal weekday business hours at the Yuba-Sutter Transit office in Marysville. Paper passes and ticket sheets are also available from the same office in person or by mail. Call (530) 634-6880 for more information.

Yuba-Sutter Transit
2100 B Street
Marysville, CA 95901
Administration: (530) 634-6880
FAX: (530) 634-6888

Service Information: (530) 742-2877 / TTY 634-6889

Web Site: www.yubasuttertransit.com

Connect Card: www.connecttransitcard.com

General Information: info@yubasuttertransit.com